

Broadcasting / Telecommunication



TV Networks

Korean terrestrial broadcasting stations

| Broadcasting Station | Channel | TEL | Website |
|----------------------|---------|---------------------------------|---------------|
| KBS1 | No.9 | 82-2-1588-1801 82-2-781-1000 | www.kbs.co.kr |
| KBS2 | No.7 | 82-2-1577-1300 | www.kbs.co.kr |
| MBC | No.11 | 82-2-789-0011 | www.imbc.com |
| SBS | No.6 | 82-2-2001-6600 | www.sbs.co.kr |
| EBS/EBS2 | No.10 | 82-1588-1580 | www.ebs.co.kr |



Cable TV (requires set-top box)

Cable TV, which combines broadcasting and communication, is a multichannel broadcasting service airing various programs such as news, movies, music, entertainment, documentaries, sports, religion, education, baduk (game of Go), and home shopping.

Foreigners should check with their local cable service provider for the documents required for foreign subscribers. For the contact number of local cable service providers, refer to the Korean Cable TV Association website (www.kcta.or.kr, Korean only). Among the many cable channels, Arirang TV (www.arirang.co.kr) airs programs that provide information on Korea in foreign languages.

- Korea Cable TV Association
Tel: 82-2-735-6511
Web: www.kcta.or.kr
- Arirang International Broadcasting
Tel: 82-2-3475-5000
Web: www.arirang.com/index.asp
- Required information for cable TV subscription:
name, phone number (home/mobile),
address of subscriber and alien registration card



Satellite broadcasting

After installing a satellite antenna and receiver set, subscribers can access almost 140 channels specializing in movie, news, music, sports, and audio as well as regional broadcasting networks, international channels such as DW-TV (Germany), TV5 (France), RAI (Italia), TVE (Spain), NHK (Japan), and English channels such as MCM(music channel), WTN, BBC, NBC, CNN, CNBC, etc.

- Sky Life
Tel: 82-1588-8665/82-2-2003-3000
Web: www.skylife.co.kr
- SEKI SATELLITE Co., Ltd.
Tel: 82-2-2231-7989
Web: www.sekisat.co.kr



Radio

There are several AM and FM radio stations that air foreign language programs. AFN is the only around-the-clock English program broadcasting channel, at 548 AM and 102.7 FM frequencies.

- **Internet service:** www.classicfm.co.za (around-the-clock English program)

Fixed-Line Phone and Internet

Fixed-line phone and internet

Korea's major telecom service providers – KT Olleh, SK Broadband and LG U-Plus - offer fixe-line telephone, internet phone, mobile phone and internet TV services. Subscription can be made through telephone or the company website, and once a subscription request is accepted, the company will dispatch an installation engineer.

The fees include subscription fee, basic fee, and equipment (modern) usage fee, and users need to carefully consider the service fee and benefits offered by each company when choosing a plan. Contracts are normally made for one, two, or three year period, and companies may offer partial fee discounts. Cancelling a service within the contract period may incur a cancellation charge. It is advised to visit the website of each telecom provider and compare the various options before choosing a plan.

※Users can benefit from fee discounts by using bundled services (multiple telecom services such as internet, telephone, mobile communication provided as a bundle).

| Service Provider | Homepage/Telephone |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Website: www.olleh.com Inquiries: Dial 100 Foreign language customer service: Call 82-1588-8448 |
|  | Website: www.skbroadband.com (English available) Inquiries: Dial 106 Foreign language customer service: Call 82-80-8282-106#3 |
|  | Website: www.uplus.co.kr (English available) Inquiries: Dial 101 |

*All equipment usage and communication fees include VAT.

Mobile Phone Service



Opening a mobile phone account



Consultation services for foreign residents in Korea are offered by SKT, KT, LGT, and other telecommunication companies in English, Chinese, Japanese, and various other languages. Using such a service will make activating your mobile phones and selecting your monthly plans much easier and more convenient.

There are two methods of payment for mobile phone usage by foreign nationals in Korea, i.e. paying up front for a prepaid phone or paying at the end of the month. Prepaid phone rates are more expensive than those of deferred payment phones, but they do not come with a fixed contract of 2-3 years, which means that you can use a prepaid phone for the desired length of time. Referred to as PPS, they are appropriate for people who intend to stay in Korea for a short period of time only, and you can open a line in your name as long as you have a passport. For deferred payment phones, the sign-up procedure is the same as for Korean citizens, but it is recommended that you verify the policy regarding the number of phones you can activate, installment options, and security deposit policies because the policies vary according to one's sojourn status.



| Carrier | Mobile phone plans for foreigners |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <ul style="list-style-type: none"> • No deposit. Prepaid plan available • Korean credit card or bank account required • Offers customer service in English/Chinese/Japanese • Mobile phone service: Dial 1583 (toll-free) or 82-2-2190-1180 • Website: www.olleh.com |
|  | <ul style="list-style-type: none"> • Requires deposit to subscribe • English customer service: Tel. 82-80-2525-011 • Website: www.tworld.co.kr (English available) |
|  | <ul style="list-style-type: none"> • Offers same plan as those provided to domestic persons; requires bank account • English customer service: Tel. 82-1544-0010 • Website: www.uplus.co.kr (English available) |

※ Prepaid mobile phone

Although the rates are somewhat higher than post-paid mobile phones, prepaid mobile phone plans do not have a contract period, so subscribers can choose the service period.

※ What foreigners should know before subscribing to a mobile phone plan

- Foreigners must bring their alien registration card or certificate of report of domestic residence.
- Payment can only be made through a bank account or credit card under the subscriber's name.





Tip Website for comparing mobile phone monthly plans

Web: www.wiseuser.go.kr/eng/main.do

This website is the English-language version of Wise User, a communication user information web portal operated by the Korea Communications Commission. It offers online guidance on signing up, using, and cancelling various communication product packages such as mobile phones, high-speed internet, landlines, internet phones, IPTV, and bundled products. The product comparison section under the services utilization category can be especially helpful when you want to change your monthly plan or telecommunication company because it regularly updates the data for comparing the monthly plans offered by each telecommunication company for mobile phones, high-speed internet, and IPTV. It also provides other useful information on international roaming services, fraud prevention, and customer protection centers.



Tip Opening a telecommunication account

English language websites are operated for foreign customers of online stores of the three major telecommunication companies available, allowing them to open accounts without having to visit the stores in person. The online stores also offer detailed information regarding opening a mobile phone account, bundle packages of landline, high-speed internet and IPTV, as well as additional services that are helpful for estimating the costs of monthly plans.

SK Telecom Web: www.tworld.co.kr/poc/eng/html/EN.html

This website is the English language version of the T World online store. It provides detailed guides on mobile phone plans and additional services such as ring-back tones and lettering services. However, information on mobile phone plans is only available after you log in to your online account. Customer centers and international roaming centers are also available in English, Japanese, and Chinese. In addition, the addresses of and contact information on T World stores specifically designated for foreigners are available, helping foreigners to open and cancel accounts on this website as well.

KT OLLEH Shop Web: global.olleh.com/eng/main.do

This website is for foreign customers of KT. It provides detailed information on the requirements and monthly plans for mobile phones, internet, landlines, and TV; as well as information on bundle packages of TV, internet, and landlines as well. Also, you can check the amount of discount which varies according to the length of the contract (usually from 1-3 years) right away.

LG U+ Web: www.uplus.co.kr/com/main/pemain/PeMain.hpi

This is the English language website for foreign customers of LG U+. It provides information on mobile phones, internet phones, high-speed internet, IPTV, and landlines. It also offers useful information on the Triple Play Service, bundle packages of landlines, TV, and high-speed internet, or any of the three products offered by LG U+.

**Tip** Local area codes**Landlines**

You can just dial the phone number without using the area code if you are making a call within the same region. However, you must dial the area code prior to the phone number if you are making a call to an outside area.

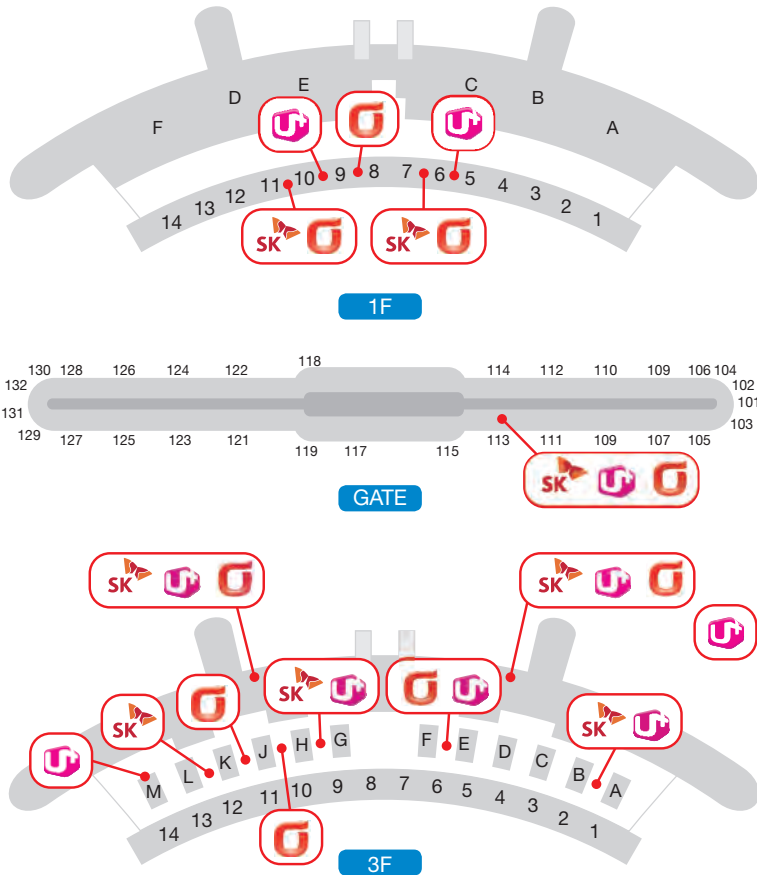
Mobile Phones

You must dial the area code first regardless of the area you are calling.

| | | | | | | | | | |
|--------------------|-----|--------------------|-----|--------------|-----|--------------|-----|-------------------|-----|
| Seoul | 02 | Busan | 051 | Daegu | 053 | Incheon | 032 | Gwangju | 062 |
| Daejeon | 042 | Ulsan | 053 | Sejong | 044 | Gyeonggi-do | 031 | Gangwon-do | 033 |
| Chungcheong buk-do | 043 | Chungcheong nam-do | 041 | Jeollabuk-do | 063 | Jeollanam-do | 061 | Gyeongsang buk-do | 054 |
| Gyeongsang nam-do | 055 | Jeju-do | 064 | | | | | | |

Mobile Phone Rental/ Roaming from Incheon International Airport

| | |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LG U+ | <ul style="list-style-type: none"> • Services: mobile handset rental, international roaming • Opening hours: 06:00-22:00 • Phone number: 82-2-3416-7010 |
| KT | <ul style="list-style-type: none"> • Services: mobile phone rental, international roaming service • Opening hours: 06:00-22:00 • Phone number: 82-1588-0608 (From Korea) / 82-2-2190-0901 (From overseas, toll-free) |
| SKT | <ul style="list-style-type: none"> • Services: mobile phone rental, international roaming service • Opening hours: 06:00-22:00 • Phone number: 153-112 (From Korea) / 82-2-6343-9000 (From overseas, toll-free) |



International calls



How to Make International Calls

International call access number → Country code → Area code → Telephone no.

※ When calling the U.S. from Korea

International call access number (001)+Country code (1)+Area code (omit 0 when the first digit is 0)

※ International call access numbers

KT (001), SK Telink (00700), LG U-Plus (002), Sejong Telecom (00365)

| Country | Code | Country | Code |
|-------------|------|--------------|-------|
| Argentina | 54 | Sweden | 46 |
| Belgium | 32 | Chile | 56 |
| Ireland | 353 | Netherlands | 31 |
| Andorra | 376 | Portugal | 351 |
| Hong Kong | 852 | China | 86 |
| Italy | 39 | New Zealand | 64 |
| Australia | 61 | Romania | 40 |
| Hungary | 36 | Russia | 7 |
| Japan | 81 | Germany | 49 |
| Austria | 43 | Spain | 34 |
| India | 91 | Saipan | 1+670 |
| Kuwait | 965 | Greece | 30 |
| Bahrain | 973 | Sri Lanka | 94 |
| Iran | 98 | Denmark | 45 |
| Poland | 48 | Guam | 1+671 |
| Bangladesh | 880 | Egypt | 20 |
| Iraq | 964 | Saudi Arabia | 966 |
| Macao | 853 | Switzerland | 41 |
| Brazil | 55 | Finland | 358 |
| Colombia | 57 | Singapore | 65 |
| Norway | 47 | Taiwan | 886 |
| Brunei | 673 | France | 33 |
| Malaysia | 60 | South Africa | 27 |
| Pakistan | 92 | Thailand | 66 |
| Bulgaria | 359 | Turkey | 90 |
| Mexico | 52 | UK | 44 |
| Philippines | 63 | US | 1 |
| Canada | 1 | Venezuela | 58 |
| Myanmar | 95 | Libya | 218 |
| Nigeria | 234 | Nepal | 977 |
| Mongolia | 976 | Vietnam | 84 |
| Sudan | 249 | Syria | 963 |
| Angola | 244 | Uzbekistan | 998 |
| Indonesia | 62 | Cambodia | 855 |



Tip SIM card purchase (Korea roaming SIM card)

You can purchase a prepaid SIM Card that can be used in Korea and most foreign countries. Below are the sales locations of the Korea Roaming SIM Cards.

• Where to buy a SIM card ?

You can purchase SIM cards on the homepages for SIMCARDKOREA and EG SIM CARD.

| | | |
|----------------------|-----------------|---------------------------------------------------------------|
| SIMCARD KOREA | Homepage | www.simcardkorea.com (Korean, English) |
| | Operating hours | 09:00-18:00 |
| | Tel | 82-505-648-7000 (Korean) 82-505-649-7000 (English) |
| | Email | kjy@simcardkorea.com (English) |
| EG SIM CARD | Homepage | www.egsimcard.co.kr/ENG/ (Korean, English, Japanese, Chinese) |
| | Operating hours | 09:00-22:00 |
| | Tel | 82-1899-6120 (Korean, English, Chinese) |

News Outlets - Foreign Language Press

| Press | Tel | Website | Foreign Language Service |
|--------------------------|----------------|-------------------------|----------------------------|
| The Kyunghyang Shinmun | 82-2-3701-1114 | www.khan.co.kr | English |
| The Kukmin Daily | 82-2-781-9114 | www.kmib.co.kr | English |
| The Dong-A Ilbo | 82-2-2020-0114 | www.donga.com | English, Chinese, Japanese |
| Yonhap News Agency | 82-2-398-3114 | www.yonhapnews.co.kr | English |
| The Chosunilbo | 82-2-724-5114 | www.chosun.com | English, Chinese, Japanese |
| JoongAng Ilbo | 82-2-751-5114 | joongang.joins.com | English, Chinese, Japanese |
| MK Business News | 82-2-2000-2000 | www.mk.co.kr | English, Chinese, Japanese |
| The Hankyoreh | 82-1566-9595 | www.hani.co.kr | English, Japanese |
| The Korea Economic Daily | 82-2-360-4114 | www.hankyung.com | English |
| Herald Biz | 82-2-727-0114 | biz.heraldcorp.com | English Newspaper |
| Korea Herald | 82-2-727-0205 | www.koreaherald.com | English Newspaper |
| The Korea Times | 82-2-724-2359 | www.koreatimes.co.kr | English Newspaper |
| Korea Joongang Daily | 82-1577-0510 | joongangdaily.joins.com | English Newspaper |